

# Privacy Notice Meter Insights

## 1. Protection of Personal Information

Schneider Electric is a global Company that commits to ensure an adequate level of protection for personal information in compliance with applicable laws. In its efforts to protect personal information, Schneider Electric has adopted a global [Data Privacy and Cookie Policy](#) which imposes common rules for the collection, use and disclosure of personal information by all Schneider Electric entities globally and aims at ensuring a high level of protection of personal information within the Company.

Informed users of the Meter Insights web application will provide personal information and metering data, collected by meter QR scans, to Schneider Electric for storage and processing in the Meter Insights cloud. This cloud is implemented by Schneider Electric Industries SAS and used by the various entities of the Company.

## 2. Purposes of Data Processing

Schneider Electric will process your personal information (PI) for the following purposes:

- To serve the legitimate interests of you the user/customer by providing relevant information regarding potential issues with your electrical network, updates, security and feature enhancements to optimize your electrical network in areas of performance and cyber security.
- To serve the legitimate interests of Schneider Electric:
  - in establishing a *Meter Insights* account to associate you with your electrical network installation
  - in enabling electrical network characterization to establish baseline states
  - in being able to provide you the user/customer with customer service related to your electrical network installation, including automated notification of potential issues
  - in utilizing feedback to potentially modify, enhance, and/or improve its products and services.

## 3. Categories of Processed Personal Information

The processed personal information includes:

- Name
- Company Name
- Business Address
- Business Email address

This information may be provided by you, the data subject, or by a Schneider Electric Partner or Applications Engineer installing the system.

#### **4. Data Retention Period**

Personal information will be kept for as long as it is needed for the purposes set forth in this Privacy Notice. Data retention is determined taking into consideration the following: the provision of service, the duration of contract, any legal requirements for keeping data, statute of limitations.

#### **5. Sharing of Personal Information – International data transfers**

Schneider Electric outlines its policy for the handling of data transfers within our [Data Privacy and Cookie Policy](#).

#### **6. Your Data Protection Rights**

In order to exercise the data protection rights granted under applicable data protection law, such as the right to access, rectify or request erasure or restriction of personal information and the right to information and portability, individuals can contact their Schneider Electric Customer Care Center (CCC).

You can also oppose the processing of personal information on grounds relating to your particular situation when the processing is justified by our legitimate interest(s).

#### **7. Additional Information**

Questions or comments about the Company's privacy practices or this Privacy Notice can be addressed to the Group Data Protection Officer (DPO):

DPO@schneider-electric.com  
DPO Schneider Electric  
35 rue Joseph Monier CS30323  
92506 Rueil Malmaison-France

If an individual believes that Schneider Electric has processed his/her personal information in violation of applicable law, he/she may file a complaint with the Group DPO at the contact details provided above or with a supervisory authority.